

## ONE 與 Hamburg Süd 已於 8 月全面實施 eRO

各位物流界朋友及一路通服務用戶：

在業務數碼化的大趨勢及遙距工作，減少接觸的需求急增的情況下，Ocean Network Express (East Asia) Limited (ONE) 與漢堡南美香港有限公司 (Hamburg Süd) 已於8月份正式全面使用電子提櫃單(eRO) 服務，方便貨主及貨代客戶，處理所有入口貨櫃的相關文件；有關的通告，請見附件。

ONE 與 Hamburg Süd 的全面實施，為香港港口入口貨櫃文件處理數碼化的進程，踏出了重要的一步；不僅如此，貨主或貨代不用再親臨或安排速遞到船公司服務櫃台換領文件，代理及運輸不必與客戶進行紙張操作，大幅減少社交接觸，亦不受船公司服務櫃台時間更改的限制，eRO 服務深受業界支持。

如貴方尚未開始使用 eRO 服務，敬請留意以下事項：

1. 如未登記 eRO 服務，請於 <https://reg.oneport.com/> 進行。
2. 登入時如忘記密碼，請電郵到 [erocs@oneport.com](mailto:erocs@oneport.com) 重新索取。
3. 有關登入後快速開始使用的方法，請按 [https://www.oneport.com/ero/ero\\_quick\\_start.pdf](https://www.oneport.com/ero/ero_quick_start.pdf)。

一路通有限公司  
二零二零年八月十二日

August 12, 2020

## **ONE & Hamburg Süd Have Fully Implemented eRO in August**

Dear eRO users and fellows in the logistics industry,

Amid the pandemic, the general trend has largely favored digitalization, remote work and social distancing. Against this backdrop, Ocean Network Express (East Asia) Limited (ONE) & Hamburg Süd Hong Kong Limited (Hamburg Süd) have fully used electronic Release Order (eRO) service in August 2020, in a bid to provide convenience to consignee and forwarder customers in handling ALL import releases. For details of their announcements, please refer to the attached documents.

The full implementation by ONE & Hamburg Süd earmarks an important milestone in the digitization of handling import release documents in the port of Hong Kong. More importantly, consignees and forwarders are no longer required to visit or arrange courier to visit liners' service counters for exchanging documents. Agents and trucking companies need not undergo the paper-based process. eRO users can reduce social contacts to the minimum, unaffected by changes of liners' business hours. All these benefits underpin the wide acceptance of eRO.

If you have not yet started using eRO service, please read the following notes:

1. If you have not yet registered for eRO service, please proceed at <https://reg.oneport.com/>.
2. If you forget your password during login, please email to [erocs@oneport.com](mailto:erocs@oneport.com) for resending password. (\*with "Resend Password" as your email subject\*)
3. For eRO quick start guide, please check out at [https://www.oneport.com/ero/ero\\_quick\\_start.pdf](https://www.oneport.com/ero/ero_quick_start.pdf).

OnePort Limited